



DOUBLE LIMITED-LIFETIME WARRANTY

A. Window Warranty - The vinyl windows installed on the property at the address specified in this Warranty are warranted by the manufacturer, A.J. Manufacturing, Inc. (AJ), to the Property Owner as follows subject to the terms and conditions of this warranty:

- **Main Window Frame and Sash Frame** are warranted against blistering, corroding, flaking or peeling, for a limited lifetime to the original property owner, from the date of installation. For the first year that this warranty is in effect, AJ will repair or replace, at its option, the defective parts or components involved (direct labor provided or flat labor reimbursed and materials included). After the first year this warranty is in effect, AJ will repair or replace, at its option, the defective part or component involved (labor cost not included). This warranty shall remain in effect on the main windows and sash frames only if normal cleaning practices as noted later in this certificate are followed periodically.

- **Insulating Glass Components Unit** of the window is warranted for a period of 30 years from date of installation against material obstruction of vision resulting from film formation or dust collection between interior glass surfaces, caused by failure of the hermetic seal. For the first year that this warranty is in effect, AJ will repair or replace, at its option, the defective parts or components involved (direct labor provided or flat labor reimbursed and materials included).

- **Glass Breakage Warranty** for your peace of mind this Glass Breakage Warranty is offered to you, the original purchaser of our windows. Should the glass crack or break, notify our office and an insulated glass unit (IGU) will be sent to the dealer nearest your home. It is then your responsibility to pick up the new IGU and install it in the existing sash frame. This Glass Breakage Warranty covers the original window purchase for your single family home up to Ten (10) years from date of installation and is not transferable. Items not covered in this Glass Breakage Warranty are: fire, flood, or other acts of God; wars, riots and vandalism; and does not cover tempered, bevel-cut, tinted, or other specialty glass; or is the result of faulty maintenance, or faulty installation.

- **Component Mechanical Parts** of the Window-locks, keepers, and operators are warranted against failure caused by defects in material and workmanship for a Limited Lifetime to the original property owner from the date of installation, AJ will repair or replace, at its option, the defective part or component involved (labor costs not included).

- **Bay and Bow Windows** - The component window units are warranted for a Limited Lifetime, to the original property owner, from the date of installation. For terms of the warranty see: Main Window Frame and Sash Frame Section. All wood members of the Bay or Bow unit are warranted for a period of one year from the date of installation. The warranty is null and void if the wood members are not properly sealed with a protective coating or paint, varnish or an equivalent product and the failure is determined to be due to improper installation.

- **Property Ownership Status** - If the building in which the HARMONY windows are installed is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, or the purpose of the building is a place of business or agri-business then the warranty period shall be a Ten (10) Year Limited Warranty from the date of window installation, applicable to all window parts and components, with direct labor provided or flat-rate labor reimbursed at no charge to Property Owner on warranted work for a one (1) year period, from date of window installation, and subject to all other terms and conditions of this Limited Warranty.

B. Conditions Not Covered By This Warranty - This Warranty does not cover torn screens from any cause whatsoever. This Warranty only covers the conditions specified herein and does not include defects or damage attributable to installation, normal weathering, atmospheric pollutants or mildew, or caused by misuse, abuse, building settlement or structural failure of walls or foundation, or if subjected to stresses, resulting from localized heat which caused excessive temperature differential over glass surfaces or edges or any other causes beyond our control and unrelated to the manufacturing process.

A.J. Manufacturing, Inc. warrants its factory painted windows against defects in material and workmanship for a period of five (5) years from the date of the original retail purchase. The color retention, chalk resistance and gloss retention comply with AAMA 2604. This Warranty does not apply if the windows are painted, varnished, or coated with any substance other than the manufacturer's original finish. Factory painted windows carry a 5

This Warranty does not cover claims associated with sun damage, if the window is manufactured without low-e IGU's.

Condensation on windows occurs as the natural result of humidity within the house or building area, and changes in interior/exterior temperatures, and does not indicate a defect in the window and is not included in this Warranty.

This Warranty shall be void if window accessory products, not manufactured or approved by AJ, are installed or determined to contribute to any failure or defect of the window.

This Warranty does not cover any defects or damage attributed to earthquakes, hurricanes, tornado, cyclone, hale, lightning, fire, acts of God, flood, wind-borne objects, ice, hail, or weather of a catastrophic nature as defined by the United States Weather Bureau or harmful chemicals, fumes, or vapors directly applied to the window or in the atmosphere.

C. Claims and Remedies - If the windows do not conform to this Warranty during the time period specified in the provisions of this Warranty, AJ agrees at its option to repair or replace any defective part or components. This Warranty does not include labor costs except where specifically stated, and AJ will not be responsible for any costs incurred in the removal or replacement, installation or reinstallation of the window or any part or component of the window.

IMPORTANT: Any claims under this Warranty must be made within thirty (30) days after the defect was first discovered or reasonably could have been discovered. All Warranty claims must be sent to: A.J. Manufacturing, Inc. 1217 Oak Street, Bloomer WI 54724, Attn: Customer Service Department and should describe the defect claimed (photos are helpful) and contain a copy of proof of purchase. If your claim falls within this Warranty, AJ will instruct you to ship the defective part or component to A.J. Manufacturing, Inc., 1217 Oak Street, Bloomer WI 54724, transportation charges prepaid. AJ will pay transportation charges back to the Property Owner's premises, Distributor or Dealer location.

AJ reserves the right to discontinue or change any window as manufactured. If the part or component of the originally manufactured window is not available, and AJ determines to make replacement, AJ shall have the right to substitute such part or component designated by AJ to be equal quality.

THE WARRANTY STATEMENTS CONTAINED IN THE CERTIFICATE SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY A.J. MANUFACTURING, INC. FOR THE WINDOWS, AND THE PROVISIONS OF THIS CERTIFICATE SHALL CONSTITUTE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THE WARRANTY GIVEN UNDER THIS CERTIFICATE, A.J. MANUFACTURING, INC. SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY WRITTEN OR IMPLIED WARRANTY ON THE WINDOWS.

Some states do not allow limitation on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Double Limited Lifetime Warranty

This warranty may be transferred from the ORIGINAL purchaser to ONE-SUBSEQUENT owner within the initial period of 30 years from the date of installation as determined by proof of purchase provided AJ receives notification of transfer of property within 30 days of transfer of title, failure to notify AJ relieves AJ of any further obligation. To complete the transfer of Warranty, the former owner must sign this certificate below and return it along with a check for \$250.00 to A.J. Manufacturing, Inc., 1217 Oak Street, Bloomer WI 54724. A new certificate validated as transferred will be returned to the new owner.

CARE and MAINTENANCE of HARMONY windows

Lubricate Windows with Armor-All.

Spray the tracks where the windows move and wipe down with a clean cloth. This will allow the windows to operate more freely and extend the life of the moving parts.

Use a Silicone Spray Product to Lubricate Casement Windows

Spray the hinges and parts that slide in the tracks thoroughly, wipe off excess, and keep them clean for best operation.

Suggested Cleaning of Main Frame and Sash Frame

The exterior surface of the main frame and sash frames of the window or door will be exposed to airborne dirt. Rainfall may be adequate to remove surface dirt. In areas not accessible to rain, spray the window frame and sash frames with a garden hose periodically. Use of high pressure cleaning equipment or high pressure streams on the window or frame is not recommended as it may damage painted surfaces. To remove more stubborn dirt accumulation, follow these simple instructions:

If the dirt is hard to remove, such as soot found in industrial areas, wipe down the window with a solution made up of the following:

1/3 cup powder detergent

(E.g. Tide, Fab, or equivalent powder detergent*)

2/3 cup household cleaner

(E.g. Soilax, Spic & Span or equivalent*)

1 gallon of water

If mildew is a problem in your area, use the solution above, but substitute 1 quart of liquid laundry bleach for 1 quart of water.

CAUTION: WHEN USING CLEANING AGENTS, FOLLOW THE PRODUCT MANUFACTURER'S PRECAUTIONARY SAFETY RECOMMENDATIONS ON CONTAINER LABEL. DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLE, SOLVENT OR PAINT REMOVERS FOR CLEANING THE VINYL MAIN FRAME AND SASH FRAMES.

This cleaning information is suggested in an effort to be of assistance: however, manufacturers can assume no responsibility for results obtained which are dependent on the solution as prepared and method of application.

*Reference to proprietary names is for illustrative purposes only and is not intended to suggest that there are not equally effective competitive products.



Building Ideas

A.J. Manufacturing, Inc. • 1217 Oak Street • Bloomer, WI 54724
1-800-328-9448 • www.ajdoor.com